DW08-052

## Leighton, Adele

From:

Smith, Kim on behalf of PUC

Sent:

Wednesday, August 06, 2008 4:15 PM

To:

Howland, Debra; Leighton, Adele; Noonan, Amanda; Naylor, Mark; Raymond, Margaret

Subject:

FW: Birch Hill Water Rate

I have attached an internet e-mail from our PUC account for Docket No. DW 08-052. Pittsfield Aqueduct Company.

--Kim

----Original Message----

From: foxrand@adelphia.net [mailto:foxrand@adelphia.net]

Sent: Wednesday, August 06, 2008 3:38 PM

To: PUC

Subject: Birch Hill Water Rate

To whom it may concern,

Being a full time resident of Birch Hill since May of 2005 and, I must say, having had a problem with the water from time to time, not to mention contracting Giardia from it, I am happy to have some of our water issues fulfilled. However, that being said, I am not happy to the extent of paying as much as \$1500 a year, a hike of over 300%, which is the proposed rate hike...this is outrageous! This is the same water used by the North Conway water district residents who pay a modest \$45 per quarter. I realize that it costs some money to update Birch Hill water so that we have better pressure, etc. but I feel we should not be burdened with this enormous bill. This water problem is not of our doing and this fact should be recognized so that we pay a more modest amount to update it. We need reasonable water rates just like everyone else in North Conway and feel we deserve the same treatment as everyone else. Many of the Birch Hill residents are on a fixed income and some families have to work 2 or 3 jobs just to keep up with the cost of living.

In summation, let common sense prevail.

Karen & Terry Fox Birch Hill residents